

## Feedback summary from the AWCLN Self Directed Services Day on the 17th July 2008

Question	Response 1	Response 2	Response 3	Response 4	Response 5	Response 6	Response 7	Response 8	Response 9
<p><b>1. Were you satisfied with the range of presentations and contributions on the topic of SDS?</b></p> <p><i>If not, what other areas or aspects of the topic would you have like to have heard about?</i></p>	Yes	Yes	Yes	Yes	Yes	Yes		Yes	Yes
				More on selecting staff and employment management.			Very interesting range, however it seemed to good to be all true, was there any set backs/problems. I would like to have been made aware of negatives.		
<p><b>2. Did the Day provide a safe environment for debating the subject?</b></p> <p><i>If not, what would have made it better in this regard?</i></p>	Yes / No	Yes	Yes	Yes	Yes	Yes		Yes	Yes
	Small group discussion identifying particular concerns and feeding back to plenary. This would allow people to speak without fear of being too contentious .						Yes		
<p><b>3. Was there a good balance between presentations and open discussion time?</b></p> <p><i>If not, what would have been a better balance?</i></p>	Apart from above	Yes	Would have been better to have more time for Q&A	Yes	Fair	Yes		Yes	
							Yes		Yes although I would have liked more time for discussion and questions
<p><b>4. In addition to points raised in the plenary session, are there any important messages about SDS that you would like to see taken on board in Wales?</b></p>	Adequate funding for management and administration of SDS packages without clients having to reduce their support hours to pay for this.	SDS has resulted in real cuts else where in the UK. Whilst SDS is in the main a positive move this should not be forgotten in the rush to embrace it.		My fears centre around protection of service users as well as the safety and quality of "personal assistants". One scandal will bring it crashing down. However – this is a positive way forward and providers will need to learn to offer different types of service.	Main points raised during closing session.	It would be good if the local authorities across Wales could have some sort of development approach to introduce it in Wales and share practice and development initiatives,		Yes	I would value a clear steer from the WAG, I feel we need a clear piloting process that we can all engage in.

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<p><b>5. Would you like to see the Network providing further opportunities for shared learning about SDS?</b></p> <p><i>If yes, what sort of activities would you like to see happening?</i></p>	Yes				Yes				Yes
	Information		Most definitely, in particular to plan definite steps to take forward	More details on what regulators think (as if we didn't know) but how SDS can be effective and safe for all.	Opportunity to share progress updates in person and discuss difficulties and barriers to collectively action plan	Obviously the organisations would need to make changes to their systems and how they operate i.e. budgets, recruitment and allocation of staff, individual JD's workforce changes, employment law issues, self assessments, RAS, setting up individual budgets and accounting for money differently, quality checks and safeguarding, different Respite options Some of the practical steps on going forward. I like the idea of taking small but progressive steps; collectively this could have a big impact.	Yes Risk re financial abuse	Yes- explore common issues from a Welsh perspective (taking into account national and local issues)	I would like to more detailed discussion about RAS and it's practical implications for commissioners. I would also like a better understanding of the duty of care of LA's within SDS.
<p><b>6. Would you like the Network to organise further seminars on different topics?</b></p> <p><i>If yes, what topics would you prioritise?</i></p>	CSSIW, Contract monitoring, S.P.		Yes if specific				Yes		Yes
						There was a useful point raised at the end that said about starting with a good person centred plan. I can't get my head around the best way OHT can move forward on this, i.e. who should the PCP facilitator be? And if not paid staff, how to get others engaged and involved? Who to start with and how to start? And if resources that are allocated to this are very limited, I want to make sure that any investment is spent wisely. So simply something that can help us go forward.		Yes – IT and accessible information and events for service users to share common themes/networking	I would like to see discussion about widening potential tenure and ownership options for people.

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<p><b>7. Were you happy with the location?</b></p> <p><i>If not, where would you like to the Network to locate any future events?</i></p>	Yes	Yes		Yes	Yes	Yes	Yes		Yes
			A little far, but appreciate has to be as central as poss					Ok – understand that location is important to speakers and delegates and this was a compromise	
<p><b>8. Any other points you would like to make</b></p>	Thanks for the day!		The room was very cold!	Thanks for arranging this productive and thought provoking day				Enjoyed the day – very informative and created enthusiasm amongst attendees – well done!	Thanks for organising a very interesting day.